

A provider calls asking why a claim was denied. After investigating, you realize the claim was denied because of a recent policy update. The results of the claim cannot be changed and he cannot resubmit.

What would you be most and least likely to do?

MOST



PICK ONE OF EACH



LEAST



Share with him that his claim is denied because of the new policy and that he should keep this in mind for future claims.



Explain what you know about the policy update. Offer to follow up with him if you hear anything that might help with future claims.



Apologize and let him know this is a new change for everyone, and that it may take some time to get used to.



Tell him to check his email. He should have received an email with the updated policy information.



You Cannot Be Denied

S Ashworth



You Cannot Be Denied:

Immerse yourself in heartwarming tales of love and emotion with Crafted by is touching creation, Experience Loveis Journey in **You Cannot Be Denied** . This emotionally charged ebook, available for download in a PDF format (Download in PDF: *), is a celebration of love in all its forms. Download now and let the warmth of these stories envelop your heart.

https://thebrandexperience.com/About/scholarship/default.aspx/Using_6502_Assembly_Language.pdf

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